

Auckland Regional Public Health Service

Rātonga Hauora ā Iwi o Tamaki Makaurau



Working with the people of Auckland, Counties Manukau and Waitemata

Auckland Regional Public Health Service

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Auckland Medical Officer of Health Guidelines on Intoxication Please display this notice for staff to use

These guidelines do not list all possible signs of intoxication. They are an indication.

Some warning Signs – Watch these customers closely and implement Host Responsibility

High-risk customers	Customers mildly affected by alcohol
<ul style="list-style-type: none"> • Orders excessive quantities • Drinks quickly • Aggressive or argumentative even when sober • Clearly out to get drunk • Depressed • On drugs/medication (if you know) 	<ul style="list-style-type: none"> • Slight change of mood • Mental relaxation • Slight decrease in motor skills • Less concerned with environment • Over friendly or loud • Change in volume and rate of speech

Signs of Intoxication – Your customers must not reach this level You should not allow people in these situations onto the premises.

Unpleasant loss of inhibitions <ul style="list-style-type: none"> • Annoys other customers • Uses foul language • More aggressive than when sober 	Loss of Judgement <ul style="list-style-type: none"> • Complains about strength of drink • Careless with money • Buys rounds for strangers 	Impaired Reaction <ul style="list-style-type: none"> • Loses train of thought • Forgetful • Repeats speech • Slurred speech • Lighting more than one cigarette
Loss of Co-ordination <ul style="list-style-type: none"> • Unable to pick up change • Spilling drinks/missing ashtrays • Unable to sit straight • Fumbling • Staggering • Swaying • Tripping up • Weaving • Walking into objects 	Appearance <ul style="list-style-type: none"> • Eyes glazed or bloodshot • Eyes unfocused • Flushed face • Smell of liquor on breath • Sweating for no reason 	Extreme <ul style="list-style-type: none"> • Very drowsy • Passes out • Nauseous

These guidelines have been developed in consultation with Auckland Regional District Licensing Agencies and Police. They do not limit the enforcement powers of any agency.

If customers showing signs of intoxication are found in your premises, loss of licence could result.